Program

Collaboration for Impact Conference 2017

17-19 July 2017 • National Convention Centre

Monday 17 Jul, 2017

8:00AM   **Registration opens**

9:00AM   **Opening Remarks**
Welcome to the Conference

Liz Skelton, Kerry Graham

9:15AM   **Welcome to Country by Aunty Agnes Shea, Ngunnawal Elder**

9:25AM   **Learnings from the field 1: The meta-view**
Liz and Kerry from Collaboration for Impact will open the Conference by sharing CFI's perspectives on the development of collaborative practice in Australia. These insights and learnings will be presented as an emerging framework - called the Australian Collaborative Change Process. Participants will be introduced to the latest insights as well as a practical framework for designing and building capacity for collaborative responses.

Liz Skelton, Kerry Graham

9:45AM   **Learnings from the field 2: Case Studies**
Two mature cross-sector collaborations – Burnie Works and Maranguka – will share their stories of development, progress and impact. Leaders from each initiative will join a panel to share some of the challenges they experienced and how they overcame them. Participants will glean practical tips and insights on how to:
• Design and make progress,
• Plan for and overcome known challenges,
• Lead through complexity.

Alistair Ferguson, Rodney Greene, Kristy Kennedy, Jodie Stokes

11:00AM   **Morning Tea**

11:30AM

Learnings from the field 3: Community Engagement

Community leadership and participation are essential if collaborative processes are to drive large-scale impact and embed sustainable change. Max Hardy – one of Australia's leading community engagement practitioners – will highlight the trends and developments in community engagement before convening a panel of citizen leaders. The Panel will share their perspectives and learnings about what works and what doesn't. Participants will:

• Be introduced to the latest practices

• Learn from community members themselves about the critical elements for successful engagement.

• Dialog with others about what these learnings mean for their leadership, their organisation and their sector.

Max Hardy

12:15PM

Expo: Case examples and tools for community engagement

To deepen participant's exposure to community engagement practices, this Expo will showcase 10 snapshots of success - each demonstrating a different community engagement strategy, process or tool. Participants will be able to engage with 3 snapshots and hear first-hand experiences about empowering communities to lead, design and participate in large-scale change.

1:00PM

Lunch

2:00PM

Concurrent Sessions

These breakout sessions are streamed by the phases you or your initiative is up to – getting ready, setting shared agenda and implementing and sustaining. Streaming the sessions in this way allows you to gain insights and tools you need to move forward. The sessions will blend theory and practice through presenters teaming up with an initiative or working live with participant's challenges.

Building with Foundations	**Creating a shared vision for change**	**Implementing large scale change**
Understanding and building community readiness	Building a shared understanding of context and challenge	Testing and trying through human centred design
Participants will learn how to build the pre-conditions and community leadership capacity for large-scale change.	Participants will learn frameworks and tools for taking large groups of people through positive learning experiences that intentionally broaden and shift people's perspectives of the context and challenges.	Ingrid Burkett, Carolyn Curtis
Liz Skelton	Kerry Graham	

3:00PM	**Concurrent Sessions** **Building with Foundations** Capturing baseline	**Creating a shared vision for change** Systems thinking: Diagnosing where to intervene	**Implementing large scale change** Building your backbone and governance structure for implementation
	Participants will learn the elements and processes for building a comprehensive baseline understand of outcomes across the community or issue. This baseline understanding will is framed as an input into agenda development and an evaluation strategy.		Participants will learn how to pivot their Backbone team and governance group from advocating for collaboration to advocating for the agenda. Practice, tools and tips for strengthen backbones teams and governance structures will be shared.
	Regina Hill		Rodney Greene, David Lilley

4:00PM	**Afternoon Tea**

4:30PM	**Launch CHAT with Beyond the Bell** We close Day 1 of the Conference by launching the Collaboration Health Assessment Tool (CHAT) – an innovative online self-assessment tool that provides a guide to the health of your collaboration. A collaborative initiative will share how their used CHAT to learn together and drive improvements in their collaborative capacity.
	Liz Skelton, Dr Abigail Powell

5:20PM	**Close and framing Day 2** Kerry Graham

5:30PM - 7:00PM	**Conference Drinks**

Tuesday 18 Jul, 2017

8:30AM   **Learnings so far**
Liz Skelton, Kerry Graham

9:00AM   **Stepping out from the trenches - collaboration across culture**
Grant Paulson and Liz Skelton, two of the authors from The Lost Conversations will take the learnings from the lost conversations to the next step. Based on their experience working with cross cultural collaborations around Australia, Grant and Liz will work live with the four symptoms of power being out of step:

1. Denying our own and others power
2. The Fantasy Leader
3. The Culture Card
4. The Killer Critic

This interactive session will explore how these dynamics of collaboration are at play and provide an interactive session to learn how to understand and work differently with power in cross cultural collaborations.

Liz Skelton, Grant Paulson

10:30AM   **Morning Tea**

11:00AM   **Concurrent Sessions**
These breakout sessions are streamed by the phases you or your initiative is up to – getting ready, setting shared agenda and implementing and sustaining. Streaming the sessions in this way allows you to gain insights and tools you need to move forward. The sessions will blend theory and practice through presenters teaming up with an initiative or working live with participant's challenges.

Building with Foundations	**Creating a shared vision for change**	**Implementing large scale change**
Designing the process of change over the first 12 months	Collaboration Boot Camp	Developing a monitoring and measurement system to fuel learning and track progress
Participants will learn through frameworks, design principles, a case study and shared experiences about the key phases and milestones of getting started.	Participants will gain new and deeper understanding and skills of how to work with competition, commitment & control. Liz will bring the theory and practice to life by working live with participant's current challenges.	Participants will learn the elements and processes for building a shared measurement system. This system is framed as key infrastructure required for ongoing learning and adaptation.
Tanya James, David Lilley	Liz Skelton	Jenny Riley

12:00PM	**Concurrent Session**

Building with Foundations
Planning your community engagement Strategies and activities

Participants will have the opportunity to work through their thinking, strategies or principles of community engagement. Max will bring theory and practice to life by working live with participant's current challenges.

Max Hardy

Creating a shared vision for change
Creating a culture of learning

Participants will learn how to intentionally create a culture of learning through use of data, community insights and service perspectives. Practice, tools and tips will be shared.

Jenny Riley

Implementing large scale change
Increasing influence and alignment

Participants will learn theory and practice for mapping influence, working politically and enabling alignment. Frameworks, tools and tips will be shared.

Liz Skelton, Sandra Robinson

1:00PM   **Lunch**

2:00PM   **Designing for collaborative change**
This practice session will allow you to reflect, question and integrate your insights and learnings from the past two days. With peers and practitioners, you will explore and plan for any obstacles you are facing and collectively identify levers for change and ways forward.

This result will be a distilled set of learnings and actions about what to take back to your collaborative initiative.

Liz Skelton, Kerry Graham

3:30PM - 4:30PM   **Closing with hope and possibility**
Liz Skelton, Kerry Graham

8:00AM - 4:30PM

Workshops

Government Workshop: Exploring the role of government in complex change processes

This workshop will bring together leaders from Federal, State and Local government to reflect on developments in the role of government in enabling collaborative practice to address complex issues.

This highly interactive workshop will feature case studies on learnings to date; learning sessions and opportunities to learn together on the current and future levers for change and discuss strategies and practice for changing roles and culture.

Program
9.00am: Welcome and framing

9.30am: A panel to test the hypothesis that Government is too constrained to lead change in complexity

Panellist:
• Robert Ryan, PM&C, Director of Empowered Communities Transformation taskforce
• Sandra Robertson, CEO, Together SA
• Donna Argus, Community Development Coordinator for NSW Family and Community Services
• Rodney Greene, Director of Community and Economic Development with Burnie City Council

11.00am: Morning Tea

11.15am: Governments role in collaboration - a case study Vic DHHS Children and Youth Area Partnerships: applying cross-sector collaboration in 8 regions of Vitoria to improve the life outcomes of vulnerable children, young people and their families

Speakers
• Robert Kennedy, Vulnerable Children's Reform Unit
• Mila Waise, Vulnerable Children's Reform Unit
• Plus to two Directors Departments of Education and Health and Human Services who are co-Chairs in a Region

12.30pm: Lunch

1.30pm: Skill development session - frameworks and tools for increasing your influence for change within your system

3.00pm: Afternoon Tea

3.15pm: Participants charting a development path for Governments.
• Leveraging bright spots & building on what is working
• Naming areas for development
• Understanding what part participants can play

4.15pm: Reflections

4.30pm: Close with thanks

Liz Skelton, Rodney Greene, Robert Kennedy, Sandra Robinson

Evaluators Workshop: How do we learn and measure progress in complexity?

Please note, participants will receive a survey prior to the Workshop to allow for greater tailoring of the workshop content

Workshop Objectives: participants will gain
• An extended understanding of how to approach measurement & evaluation in complexity
• Greater confidence & skills - as well as access to tools and networks - to do the work tomorrow

9.00am: Welcome and framing

9.30am: Hearing about people's evaluation conundrum's and questions and prioritising some

10.00am: What type of evaluative approach is required at different stages of the collaborative change cycle?

11.00am: Morning Tea

11.20am: Concurrent sessions - unpacking and demonstrating the use of 6 evaluation tools and methods

12.45pm: Lunch

1.30pm: Case Study: Vic DHHS Children and Youth Area Partnership Developmental Evaluation

3.00pm: Afternoon Tea

3.30pm: Working 'live' with a participants evaluation challenge and the remaining questions in the room

4.15pm: Reflections

4.30pm: Close with thanks

Kerry Graham, Jess Dart, Regina Hill, Robert Kennedy, Jenny Riley